



# Monica Ngov

Senior Product Manager • Data Science & User Experience

Brooklyn, NY  
(703) 407-2120  
monica.ngov@gmail.com  
monicangov.com | pw: kahneman

## EXPERIENCE

### Northwestern Mutual, New York, NY Senior Product Manager

OCT 2020 - PRESENT

- Led quarterly prioritization for team's strategic focus (5PMs, 3 total scrum teams, 14 engineers)
- Increased efficiency 18% for power users
- Lead 3 development teams—2 teams focused on end-to-end feature implementation and an additional front-end team focused on usability & workflow optimizations
- Advocate agile, user-centered & data-driven product development

### Product Manager

FEB 2020 - OCT 2020

- Increased adoption 30% over the course of a year
- Coordinate research & data-driven product definition
- Write stories, manage backlog, and field communications
- Managed multiple stakeholder interests—including design, subject matter experts, adoption, and legal, for every release

### Senior UX Designer

JAN 2017 - JAN 2020

- Lead & managed a team of 5 designers
- Managed design intake process
- Worked closely with development on 5+ large feature roll-outs and established over 10+ patterns for interaction design
- Created a unifying vision for a platform encompassing over 400+ apps
- Aided in the vision, strategy, and redesign of the mobile application for policyholders (240K+ sessions, 30k users per month)

### Enertiv, New York, NY UX Designer

JAN 2014 - FEB 2016

- Techstars & RGA Internet of Things accelerator cohort
- Crafted investor decks, the marketing website, and demo day materials.
- Implemented front-end, production code in HTML, SASS/CSS, and Javascript (Angular 2.0)

## COURSEWORK

### Completed

- Clinical Data Analysis w/Python
- Database Querying in Healthcare

### In Progress

- Implementing the FHIR API
- Observational Research w/OMOP

## EDUCATION

### The Johns Hopkins University School of Medicine, Baltimore, MD

MS Candidate, Applied Health Informatics — Data Science Specialization

AUG 2021 - PRESENT  
EXPECTED MAY 2024

### University of Virginia Charlottesville, VA

BA, Biology  
AUG 2007 - MAY 2011

## SKILLS

### Product Management

Agile Development



User Research



Heap/Data Analytics



### Rapid Prototyping

Figma, Sketch, Invision



HTML/CSS



### Data Science

Python, SQL



## PROJECTS

### Hexcite: SurgeonMR

JAN 2022 - PRESENT  
Mixed reality, neurosurgical planning

### MedHacks 2021, 1st Place

AUG 2021  
GrowHome, Occupational Therapy Platform